



Post Office Box 20706
Atlanta, Georgia 30320-6001

May 17, 2011

SUBJECT: Delta Cargo 2011 Summer Live Animal Program

Dear Live Animal Shipper:

Delta Cargo is pleased to announce the launch of the 2011 Summer Live Animal Program. The program, which is in effect from May 15 through October 15, 2011, allows for the shipment of live, warm blooded animals, in select cities, during the hotter months of the year in the Northern hemisphere.

Benefits of the Summer Live Animal Program:

- Safe, reliable transport of live, warm-blooded animals
- Acceptance of your live, warm blooded animals year round

With the Summer Live Animal Program, Delta Cargo has lifted temperature restrictions during the months of May through October at most locations worldwide.

Delta Cargo has climate controlled van service for the transport of live, warm - blooded animals during our normal operations for select cities. This service is handled by specially trained Delta Cargo agents who work closely with a variety of internal partners to ensure safe, seamless, and comfortable movement of your animals.

Drivers are responsible for pick up and delivery of all warm-blooded, animals to or from the aircraft, animal holding areas, and cargo facilities. Because safety is our number one priority, live warm-blooded animals shipped as cargo are loaded or unloaded following specific time requirements in all cities.

Action required by all shippers:

- Pre-book animals with the Delta Cargo Call Center. Our Live Animal specialists at the call center can be reached at 1.888.SENDPET (1.888.736.3738) or at 1.800.DLCARGO (1.800.352.2746).

Note: Payment of all transportation charges and any additional charges for the care, feeding and housing of the animal may apply.

***Exceptions:**

Snub-nosed dogs and cats may only be transported within the established acceptable temperature range up to 75F/24C; therefore, they will not be accepted when temperatures exceed this level.

For more information regarding this program and a list of participating cities and acceptable routings, please call the Delta Cargo Call Center. We thank you, as always, for your continued support.

Regards,
Delta Cargo