

# PHARMACEUTICALS

## WHO TO CALL

For more detailed information, contact Delta Cargo at 1.800.DLCARGO (1.800.352.2746)

### Call Center Hours

U.S.-based  
6:00 AM - 1:00 AM (EST)  
7 days a week

Or visit us at  
[deltacargo.com](http://deltacargo.com)

## SHIPPING TIPS

- Use the right coolant for the transit time.
- Use appropriate container for the shipment.
- Minimize the time between packing and shipment.
- Meet all government regulations. They vary from state to state and are the shipper's responsibility.
- Speed handling with light-weight packing units.

## PACKING

- Packing to withstand a total transit time of at least 72 hours.
- Resistance to external puncture is critical.
- Bands must not cut containers. Use all appropriate labels.

## DROP OFF / PICK UP

Your shipments may be dropped off and picked up at the local Delta Cargo facility.



## SPECIAL HANDLING

Shipments should be packed to withstand a total transit time of at least 72 hours internationally without refrigeration.

Transit time is the period of time from freight acceptance at the originating city until the time the consignee is notified of the shipment's arrival at the destination city.

Dangerous Goods shipments are only accepted at specific cargo facilities. A complete list can be found on [deltacargo.com](http://deltacargo.com). All Dangerous Goods are accepted by trained Dangerous Goods Acceptance Agents.

## REGULATIONS

All international shipments will follow IATA Rules for shipping.

Applicable Dangerous Goods regulations apply to all shipments containing dry ice. The shipper is responsible for complying with all regulations.

## DOCUMENTATION

Each piece of the shipment must be legibly and durably marked with the name and address of the shipper and consignee. Old labels and markings must be removed or obliterated.

Shipments should be clearly labeled including any special handling instructions needed or required.

## BOOKING

All Pharmaceutical shipments may be booked at [deltacargo.com](http://deltacargo.com) or by calling the Delta Cargo Call Center at 1.800.352.2746.

## GENERAL INFORMATION

Delta Cargo offers three unique services for the transport of pharmaceutical products such as medicines, raw materials, laboratory reagents, serum, plasma and biotechnology products. Variation Pharma products include:

Variation Pharma 1 - for shipments that require a closed, Cool Chain service utilizing Envirotainer ULDs to maintain a constant temperature between +5°C to +20°C (+41°F to +68°F).

Variation Pharma 2 - for shipments carried in passive, temperature controlled units. When not in flight, Pharma 2 products are stored at temperatures between +2°C to +8°C (+36°F to +46°F).

Variation Pharma 3 - for shipments that are sensitive to extreme temperatures. When not in flight, Pharma 3 products are stored at temperatures between +2°C to 25°C (+36°F to +77°F).

We also offer a Cool Chain service for Atlanta inbound and outbound international shipments with coolers that range from +1°C to +15°C (+34°F to +59°F).

## RESTRICTIONS

All Pharmaceutical shipments must be pre-booked.

If cargo facility cooler holding time is needed, tender the shipment no more than 24 hours prior to flight departure.

Wet ice is prohibited.

Dimensions and weight must not exceed aircraft limitations. Individual carrier restrictions (i.e. size, weight, specific commodities, cities served, etc) shall apply when transportation is routed on Delta Connection Carriers.