

PHARMA 3

WHO TO CALL

For more detailed information, contact Delta Cargo at 1.800.DLCARGO (1.800.352.2746)

Outside the U.S.? Please contact your local Delta Cargo Sales office.

Or visit us at deltacargo.com



SPECIAL HANDLING

Shipments are kept in a secure storage area within the cargo facility.

Pharma 3 shipments are transferred to the gate for priority boarding to minimize exposure to outside temperatures.

Dangerous Goods, including dry ice, are accepted by specially trained Dangerous Goods Acceptance Agents.

SHIPPING TIPS

- Tender shipments at least 240 minutes prior to flight departure.
- Be sure the shipment is properly packaged.
- Ensure all documentation is complete.

PACKING

- Use the right coolant for the transit time and the appropriate container.
- Minimize the time between packing and shipment.
- Comply with all government regulations. They vary from state to state and are the shipper's responsibility.
- Pack shipments in such a manner as to avoid damage to people or equipment when transported under normal circumstances.

DROP OFF / PICK UP

Your shipments may be dropped off and picked up at the local Delta Cargo facility.

RESTRICTIONS

Pharma 3 shipments must be pre-booked.

Dimensions and weight must not exceed aircraft limitations. Individual carrier restrictions (i.e. size, weight, specific commodities, cities served, etc.) shall apply when transportation is routed on Delta Connection Carriers.

Dangerous Goods shipments are only accepted at certain cargo facilities. A complete list of these facilities may be found on deltacargo.com.

IATA Time & Temperature Sensitive labels, if used, should have no markings/writing.

The following cities are in Delta's Pharma network. Check deltacargo.com for additional cities which are added as customer demand warrants:

- | | | |
|-----------------|------------------|------------------|
| • Atlanta | • Barcelona | • Brussels |
| • Cincinnati | • Detroit | • Dublin |
| • Frankfurt | • London | • Los Angeles |
| • Madrid | • Manchester | • Milan |
| • Minneapolis | • Nagoya | • New York (JFK) |
| • Paris (CDG) | • Rio de Janeiro | • Rome |
| • San Francisco | • San Juan | • Sao Paulo |
| • Shanghai | • Sydney | • Taipei |
| • Tel Aviv | • Tokyo (NRT) | |

GENERAL INFORMATION

Pharma 3 is Delta Cargo's solution for pharmaceutical shipments that are sensitive to extreme temperatures. When not in flight, Pharma 3 products are stored at temperatures between +2°C to +25°C (+36°F to +77°F).

This solution is ideal for raw materials, biotechnology products, bulk drugs or any other products requiring protection from extreme temperatures.

BOOKING

Pharma 3 must be booked by calling the Delta Cargo Call Center at 1.800.352.2746. If you are outside the U.S., please contact your local Delta Cargo sales office.

DOCUMENTATION

Each piece of the shipment must be legibly and durably marked with the name and address of the shipper and consignee. Old labels and markings must be removed or obliterated.

Air waybill must reflect "No Value Declared."

Shipments should be clearly labeled.

REGULATIONS

All international shipments will follow IATA rules for shipping.

All Dangerous Goods shipments will follow IATA Dangerous Goods regulations, including shipments containing dry ice. You are responsible for compliance with those regulations.

