

PHARMA 1

WHO TO CALL

For more detailed information, contact Delta Cargo at 1.800.DLCARGO (1.800.352.2746)

Outside the U.S.? Please contact your local Delta Cargo sales office.

Or visit us at deltacargo.com

SHIPPING TIPS

- Tender shipments at least 180 minutes prior to flight departure.
- Be sure the shipment is properly packaged.
- Ensure all documentation is complete.

PACKING

- Pack shipments to ensure safe carriage with ordinary care in handling and in such a manner as to not injure or damage any persons or property.
- Envirotainer is Delta's approved active cooling container manufacturer. Approved models are RAP/RKN in generations t1 and t2 and CLD generation t2.
- Shippers should lease containers directly from Envirotainer.

DROP OFF / PICK UP

Your shipments may be dropped off and picked up at the local Delta Cargo facility.



SPECIAL HANDLING

Delta Cargo will monitor dry ice levels, the battery voltage and container temperatures every four hours while the shipment is in the warehouse.

Shipments are kept in a secure storage area within the cargo facility.

Dangerous Goods, including dry ice, are accepted by specially trained Dangerous Goods Acceptance Agents.

RESTRICTIONS

Pharma 1 shipments must be pre-booked and should be tendered 180 minutes prior to flight departure. Dimensions and weight must not exceed aircraft limitations. Individual carrier restrictions (i.e. size, weight, specific commodities, cities served, etc) shall apply when transportation is routed on Delta Connection Carriers.

Dangerous Goods shipments are only accepted at certain cargo facilities. A complete list of these facilities may be found on deltacargo.com.

IATA Time & Temperature Sensitive labels, if used, should have no markings/writing.

The following cities are in Delta's Pharma network. Check deltacargo.com for additional cities which are added when customer demand warrants:

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| • Atlanta | • Barcelona | • Brussels |
| • Cincinnati | • Detroit | • Dublin |
| • Frankfurt | • London | • Los Angeles |
| • Madrid | • Manchester | • Milan |
| • Minneapolis | • Nagoya | • New York (JFK) |
| • Paris (CDG) | • Rio de Janeiro | • Rome |
| • San Francisco | • San Juan | • Sao Paulo |
| • Shanghai | • Sydney | • Taipei |
| • Tel Aviv | • Tokyo (NRT) | |

GENERAL INFORMATION

Pharma 1 is Delta Cargo's solution for pharmaceutical products requiring a temperature controlled environment between +5°C to +20°C (+41°F to +68°F).

This solution is ideal for vaccines, raw materials for drug manufacturing, laboratory reagents, serum, plasma and bio-technology products. It is a closed Cool Chain transport at constant temperatures requiring a temperature controlled container.

BOOKING

Pharma 1 must be booked by calling the Delta Cargo Call Center at 1.800.352.2746. If you are outside the U.S., please contact your local Delta Cargo sales office.

DOCUMENTATION

Each piece of the shipment must be legibly and durably marked with the name and address of the shipper and consignee. Old labels and markings must be removed or obliterated.

Air waybill must reflect "No Value Declared."

Shipments should be clearly labeled.

REGULATIONS

All international shipments will follow IATA rules for shipping.

All Dangerous Goods shipments will follow IATA Dangerous Goods regulations including shipments containing dry ice. You are responsible for compliance with those regulations.

