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Dear Valued Customer:

SUBJECT: Upcoming changes in our freighter service

Delta Cargo continuously monitors fleet, network and flight schedules to match capacity needs with demand in this challenging business environment.

From an operational perspective, Delta's B-747-200 fleet, which includes our freighters, is reaching the end of its viable, economic life and will be retired from service by the end of 2009. As a result, Delta Cargo will adjust freighter schedules beginning this spring and suspend those freighter operations by the end of 2009. We are fully committed to minimizing the impact this may have on our customers and plan to offer freight service throughout our expanded passenger network spanning 16 major cities in Asia and the entire U.S. via ten international gateway cities - JFK, ATL, MSP, DTW, SLC, LAX, SFO, SEA, PDX and HNL .

Trans-Pacific freighter schedules will be revised from May 1 to improve cargo movement via our Anchorage hub. The Anchorage-Atlanta freighter service will be reduced to one Anchorage departure on Thursday, returning on Friday. The aircraft will be redeployed on the Anchorage-Los Angeles route, departing Anchorage on Tuesday and returning back on Wednesday.

Delta Cargo's core trans-Pacific freighter routes to Chicago, Atlanta and Los Angeles from Tokyo/Osaka and Shanghai will remain in place through the end of 2009. Effective June 1, our overnight freighter service between Tokyo Narita and Shanghai will be suspended. The daytime Tokyo-Shanghai freighter service will continue as scheduled, departing Tokyo at 1215 Monday, Tuesday, Friday and Sunday.

We know it is unusual for a carrier to give customers this much advance notice of a change of this magnitude, but at Delta Cargo, we know our profitability is directly linked to yours. We stand by our commitment to keep you informed of changes so you have time to make plans. It will remain business as usual during the transition period, and we look forward to continuing to serve all your main deck cargo needs.

As we adjust our cargo network to meet the market demand, we apologize for any inconvenience this may cause. If you have any questions about our network or schedules, please do not hesitate to contact your account manager. Or if you wish, you may call 1-800-DLCARGO or visit our web site deltacargo.com. Our diverse passenger aircraft fleet will continue to provide you an expanded global footprint to send shipments across the world for many years to come.

During 2010, we plan to continue to expand our network to several new and exciting cargo destinations, and we look forward to continuing to offer you a single option to reach the world. We value your business. Thank you for your continued support of Delta Cargo.

Sincerely,

A handwritten signature in black ink that reads "Neel Shah".

Neel Shah
Vice President - Delta Cargo