



Delta Cargo's Equation® Heavy (XAG) service offers a solution for larger shipments requiring the speed and reliability of Equation, but fall outside of the size requirements. XAG shipments still enjoy access to premium capacity on over 4,900 flights daily, offering world-class service to more of the world.

Delta Cargo Equation® Heavy (XAG)

- Airport-to-airport service
- Top boarding priority
- Quick connection times
- Increased shipping flexibility
- Available on entire Delta mainline network
- Booking required

Acceptance Time

XAG shipments must be accepted and processed into the system no less than 180 minutes prior to scheduled flight departure.

Recovery Time

XAG shipments are available for pickup within 180 minutes* of actual flight arrival.

Restrictions

The following commodities may not be accepted as XAG:

- | | |
|-----------------------|------------------------|
| DG Explosives Class 1 | DG Radioactive Class 7 |
| DG Corrosive Class 8 | Hatching Eggs |
| Human Remains | Live Animals |
| Nauseous Cargo | Perishable Cargo |
| Valuable Cargo | |

Booking

To book your XAG shipments or for more information, visit www.deltacargo.com or contact the Delta Cargo Customer Service Center at 1.800.DL.CARGO (1.800.352.2746).‡

*Shipments traveling on Delta Connection flights are subject to carrier, door, and weight limitations.

**To qualify for the service level guarantee, shipments must be booked electronically prior to acceptance. Service level guarantee does not include fees and surcharges, and does not apply to delays/cancellations due to weather, mechanical, or situations beyond the control of Delta Air Lines. Certain additional restrictions may apply.

Money Back Guarantee

XAG is a flight specific commitment backed by a service level guarantee of 100% of freight charges for the first 100 kg and 50% thereafter, up to \$3000 USD per air waybill.‡

Large Global Network

With over 340 destinations in 61 countries on six continents, XAG offers one of the greatest network availabilities of any express cargo service.

High Boarding Priority

XAG enjoys a high boarding priority amongst all cargo products.

Flexible Shipping Capability

Shipments may be tendered as XAG if one or more pieces weighs more than 70 kg or if the total air waybill weight exceeds 300 kg. Full pallets or shipper built containers may also be tendered to your local Delta Cargo facility to reduce complexity for your express shipping needs.

Special Handling

Dangerous goods not listed as restricted may be tendered as XAG. Please allow extra time when checking in if your shipments contain hazardous material or other special commodities.

For more information, please contact your local Delta Cargo Sales representative.

Outside the U.S.?

Contact your local Delta Cargo Sales office for more information about all of our services.

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