



Delta Cargo's DASH® Heavy (DHV) service is ideal for larger shipments that require expedited delivery but do not fit the size requirements of DSH. DHV is available throughout the United States, Puerto Rico, and U.S. Virgin Islands on our entire Delta fleet.

Delta Cargo DASH® Heavy (DHV)

Airport-to-airport service
Flight specific
Same day delivery (if available)
Service available on entire domestic Delta network*
Booking required

Acceptance Time

DHV shipments must be accepted and processed into the system no less than 120 minutes prior to scheduled flight departure.

Recovery Time

DHV shipments are available for pickup within 120 minutes of actual flight arrival.

Restrictions

The minimum air waybill weight is 100 lbs. Dimensions (length x width x height) and piece weight must not exceed aircraft limitations. The maximum weight per piece is limited to 300 lbs on mainline narrowbody aircraft and 100 lbs on Delta Connection aircraft.

Booking

To book your DHV shipments or for more information, visit www.deltacargo.com, Cargo Portal Services at www.cargoportalservices.com, or contact the Delta Cargo Customer Service Center at **1.800.DL.CARGO (1.800.352.2746)**.**

Maximum Reliability

DHV is backed by a 20% service level guarantee if the freight does not move on its booked flight(s).**

Broad Domestic Network

Our DHV service is available on any Delta flight in our domestic network including Delta Connection flights. Size limitations may exist on smaller aircraft.

Palletized / Unitized Shipments

For your convenience, DHV may be tendered as shipper-built palletized or unitized conveyances. Simply bring your pallet or container to your local Delta Cargo facility and we will take care of the rest.

High Boarding Priority

DHV is a flight specific service with a higher boarding priority than other Delta Cargo services. Backed by a service level guarantee, our commitment is to get your shipment to its destination as quickly as possible.

Special Handling

Dangerous goods may be accepted as DHV. Please allow extra time when checking in if your shipments contain hazardous material to allow time for safety and paperwork verification. For more information, please contact your local Delta Cargo Sales representative.

*Shipments traveling on Delta Connection flights are subject to carrier, door, and weight limitations.

**To qualify for the service level guarantee, shipments must be booked electronically prior to acceptance.

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Service level guarantee does not include fees and surcharges, and does not apply to delays/cancellations due to weather, mechanical, or situations beyond the control of Delta Air Lines. Certain additional restrictions may apply.

