



Dear Valued Customer:

Effective August 17th, the Delta Cargo Call Center is making a procedural change for cargo account customers booking shipments by telephone.

Customers holding cargo accounts will be requested by the cargo service representatives to provide their account numbers when making a booking. This process will ensure a more accurate and quicker service response. Another objective is ensuring that bookings made over the phone are correctly linked to their account numbers for billing accuracy.

Delta Cargo believes that accurate billing is a vital prerequisite for superior customer service. Your cooperation will help ensure potential post-transaction accounting and billing anomalies are minimized and eliminated.

We appreciate your business as we constantly work to provide better solutions to support all your shipping needs.

Delta Cargo