



Post Office Box 20706  
Atlanta, Georgia 30320-6001

April 1, 2010

Dear Valued Customer:

SUBJECT: Shipments between Hawaii and U.S. gateways

In an effort to provide consistent customer service and standardize our Transpacific flight processes, Delta Cargo is modifying its acceptance times for the following products originating in Hawaii or destined for Hawaii on a direct, non-stop flight from U.S. gateways:

- DASH Heavy
- Standard
- Delta Cares (domestic)

Effective April 10, 2010, the minimum acceptance time for DASH Heavy, Standard, or Delta Cares shipments will be three (3) hours before scheduled flight departure time. The acceptance times for all other products remain unchanged. The following table includes all acceptance times for shipments transported on direct, non-stop flights to or from Hawaii:

DASH (DSH)	60 minutes
DASH Heavy (DHV)	180 minutes
Standard (STD)	180 minutes
Delta Cares - domestic (HUM)	180 minutes
Live Animals (AVI)	120 minutes

Note acceptance times for international shipments have not changed.

Please visit [deltacargo.com](http://deltacargo.com) to learn more about our tailored products designed to provide you with the premium service you would expect from the world's largest airline. To book, track and trace on Delta Cargo, visit [deltacargo.com](http://deltacargo.com) or call 1 800 DLCARGO.

Thank you,

Delta Cargo