

Dear Valued Customer,

On behalf of the hundreds of Delta Global Sales professionals dedicated to serving you and your travelers worldwide, "Thank You!" for choosing Delta as your preferred airline.

We're transforming Delta into an even better airline for you and your travelers, and hope you have had the opportunity to experience the improvements and new product offerings designed to make Delta even more convenient and enjoyable, including:

- More than 70 new international destinations
- More comfortable aircraft interiors with all-leather seats
- State-of-the-art entertainment systems available on demand
- Better food and beverage offerings on Delta flights worldwide with celebrity partners like Michelle Bernstein and Rande Gerber
- Advanced technology offering improved self-service kiosks, better delta.com functionality, and automatic notifications of delays, irregular operations, alternative service, and more
- Major improvements in airport facilities in Atlanta and New York/JFK
- Horizontal lie-flat seats in BusinessElite®, coming in 2008

In addition to our enhanced customer service and offerings, we are pleased to report that we are on track to complete our restructuring and exit Chapter 11 in the first half of 2007, as planned. Of course, our customers aren't the only ones taking notice of the new, ever-improving Delta. As you may have seen in the news, US Airways recently made an unsolicited merger proposal.

It is business as usual at Delta Air Lines, and you can continue to rely on the excellent service Delta's proud team of dedicated Global Sales professionals provides. Please be assured that your company's agreements have not been affected and your travel plans, SkyMiles programs, and the many benefits of flying Delta and our global alliances are secure.

Going forward, Delta will evaluate US Airways' proposal carefully, as we are obligated to do. But you should know we are concerned that this particular transaction would not be in the best interest of our many stakeholders including our customers, employees, travel partners, and the communities we serve. We are moving full steam ahead with our own plan to emerge from Chapter 11 as a strong, independent, stand-alone airline dedicated to providing you with world-class service and superior performance.

Please continue to book on Delta with confidence knowing you can count on the convenience and choice you've come to expect from the more than 14,000 daily flights to 445 destinations in 92 countries that we along with our SkyTeam and codeshare partners provide worldwide. Your ongoing loyalty and support are essential to Delta's continued success. We value our partnership with you and thank you for the opportunity to meet the needs of you and your travelers — now and in the future. Have a safe, happy and healthy holiday season.



Pam Elledge
Vice President Global Sales and Distribution